

OMAN AS A DIGITAL HUB



e.oman













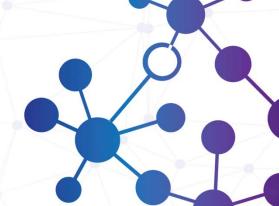




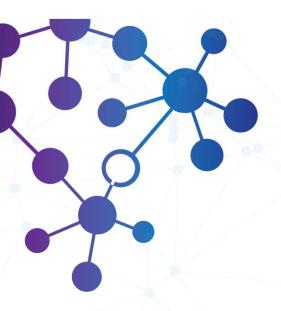




Digital Nexus - (NXS)







NXS VISION

NXS was established with a vision of becoming the Selection of Choice for those companies who wish to join the technology revolution and rise to the challenge to an ever changing work environment.

Our vision is simple and can be summarized by:

"We want to transform the Information and
Communications Technology (ICT) by delivering

"SIMPLIFIED ICT SERVICES"

to our CLIENTS."





Digital Nexus – (NXS)







AT NXS WE WANT TO ENABLE YOU TO FOCUS ON YOUR CORE BUSINESS BY ALLOWING US TO TAKE CARE OF YOUR INFORMATION & COMMUNICATIONS TECHNOLOGY (ICT) REQUIREMENTS











WHAT WE DO?

By utilizing shared resources, NXS is able to optimize the design of a system which can cater to our client's requirements to support his business.

We don't want our client to reinvent the wheel – go out purchase his own hardware and employ specialized support staff for the up-keeping and maintenance of such a system. We will simply provide him with a turnkey solution which will directly go to his bottom line.





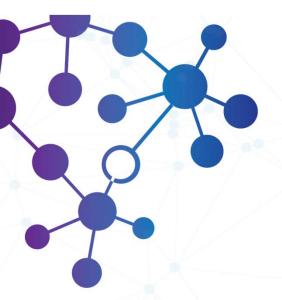












OUR SERVICES

Digital Nexus - (NXS)







OUR WORKPLACE SERVICES



Digital Nexus - (NXS)

CEO: Eng. Louai Fathi Ayedeh





End Points

Physical Security



OUR

DATACENTER

SERVICES



Digital Nexus - (NXS)









OUR VALUE
ADDED
SERVICES

Design & **Implement** 24x7 Noc & Soc **Proactive** Support Ticketing Tool Remote Support Centralized Management

Digital Nexus – (NXS)



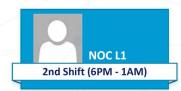


NXS Network Operations Center 24x7 Support Structure



NOC Level 1









Subject Matter Experts (SME)











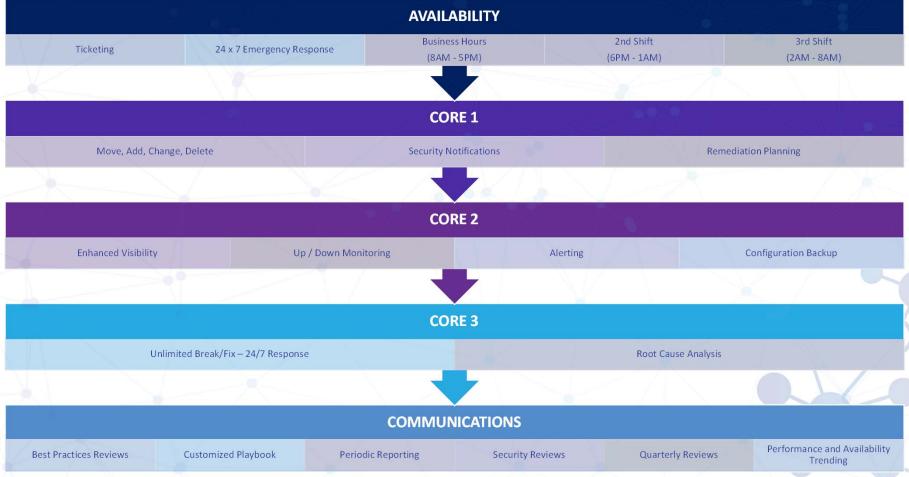








NXS SUPPORT STRUCTURE







NXS OPS



Ticketing

- Ticket creation:
- NXS customer portal
- NXS Call center
- NXS Ops Email or alerts triggers
- NXS Ops tasks (managed services)
- Logging & recording tickets
- Prioritize tickets based on severity

Monitoring & Reporting

- 24/7/365 alerting & monitoring
- Services health checks
- · Custom periodic reporting
- Performance and availability of the services
- Best practices reviews
- Bandwidth utilization reports

Managing & Support

- Proactive support
- Firmware upgrades
- Backup configuration
- Configuration changes
- Health & optimization checks
- Troubleshooting & solving issuesRoot cause analysis of issues
- Manage RMA

Service Level Agreement (SLA)

- •99.5% uptime (NXS Ops)
- Defined SLA based on severity
- •15 mins response time (severity 1)
- •2 hrs. planning time (severity 1)
- •4 hrs. resolution (severity 1)
- Manage SLA with vendor

Digital Nexus – (NXS)





TOTAL COST OF OWNERSHIP

CAPEX

OPEX

CAPITAL EXPENDITURE

OPERATIONAL EXPENDITURE

Potential Savings

UP TO 20%*

CapEx savings are largely dependent on pricing variations between enterprise hardware and licensing vendors.

UP TO 80 %

Gartner estimates that 80% of total IT costs occur after the initial purchase meaning the greatest potential to reduce TCO lies within OPEX.

Digital Nexus – (NXS)







SOME OF NXS' CUSTOMERS









شركة باقر الحاج عبداللطيف فاضل ش.م.م Bhacker Haji Abdullatiff Fazul Co. LLC













Majan College University College

Together We build the Future.

Academy

Academy

Access Partner























(S.A.O.G.) Gulf Mushroom Products Co. (S.A.O.G.) الشركة الخليجية لإنتاج الفطر ش.م.ع.ع







UPTIME CERTIFICATION

THE ONLY DATACENTER IN OMAN CERTIFIED BY UPTIME



Digital Nexus – (NXS)





SOME OF OUR PARTNERS























VEEAM CLOUD PROVIDER





















NXS Is part of Al-Ayedeh Group of Companies.

DIGITAL NEXUS LLC

S

ICT MANAGED SERVICES PROVIDER

OUR Flag Ship



Rajab and Aidi Earthmoving Company is today one of the major contractors operating within the Sultanate.



Retail and Accessories

KENZO MARBLE and GRANITE

Marble and Granite
Factory at Misfah
Supply and Installation



Fathi Aidi Trading and Contracting Projects



Main activities cover Contracting & Supplies.

PRECISION DENTAL CLINIC



DENTAL HEALTH CARE SERVICES

Digital Nexus - (NXS)

CEO: Eng. Louai Fathi Ayedeh





Consultancy (Architectural / Interior Design)





OMAN AS A DIGITAL HUB

LEAP INTO THE FUTURE WITH NXS



DIGITAL NEXUS – (NXS)



